

Local Government Community Satisfaction Survey results - Bass Coast Shire Council

Year of Survey	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Performance Measure - Bass Coast Shire												
OVERALL PERFORMANCE	n/a	n/a	50	50	46	50	53	54	55	59	57	54
COMMUNITY CONSULTATION (Community consultation and engagement)	n/a	n/a	49	47	45	51	52	51	53	54	51	50
ADVOCACY (Lobbying on behalf of the community)	n/a	n/a	48	47	43	46	49	53	52	n/a	n/a	n/a
MAKING COMMUNITY DECISIONS (Decisions made in the interest of the	n/a	n/a	45	44	41	47	49	51	52	57	53	48
SEALED LOCAL ROADS (Condition of sealed local roads)	n/a	n/a	33	36	41	48	47	53	53	55	54	51
CUSTOMER SERVICE	n/a	n/a	65	64	61	66	65	70	67	69	69	65
WASTE MANAGEMENT	n/a	n/a	58	62	n/a	n/a	n/a	n/a	n/a	64	63	63
OVERALL COUNCIL DIRECTION	n/a	n/a	47	49	41	54	54	50	51	52	47	44



This data is compiled from survey results published by the Victorian Government and available from the Bass Coast Shire website.

